

Borrower Name: Surin, Suzanne
Property Address: 1615 Chislett Street Pittsburgh, PA 15206
Servicer Name: Specialized Loan Servicing, LLC
Loan Number: 1006425350

Full History

Date	Activity By	Action Taken
10/27/2017 05:27:26 PM ET	Attorney	File Submitted
File Submitted by Franklin Robinson. The following documents were submitted: Surin (Loan #5350) - Loss Mitigation Order (Added 10-27-2017)		
10/30/2017 11:17:50 AM ET	Servicer	File Opened
File Opened by Katina Hurst		
10/30/2017 11:19:52 AM ET	Servicer	Message Sent
From: Katina Hurst Message: Hello- Attached is a blank RMA to initiate the review process. Please complete and submit with supporting income documentation that will be mentioned on the RMA. Thank you Attached Files: Surin (Loan #5350) - SLS Loan Mod Application (revision).pdf (Added 10-30-2017)		
12/15/2017 05:58:23 PM ET	Attorney	Message Sent
From: Franklin Robinson (Borrower Attorney) Subject: RE: Message Sent Message: The documents are being submitted upon receipt from my client. Attorney Robinson		
12/15/2017 06:25:15 PM ET	Attorney	Borrower Docs Uploaded
Franklin Robinson added the following documents: Surin (Loan #5350) - HAMP Request for Mortgage Assistance (RMA) (Added 12-15-2017)		
12/15/2017 06:26:35 PM ET	Attorney	Borrower Docs Uploaded
Franklin Robinson added the following documents: Surin (Loan #5350) - Uniform Borrower Assistance Form (Added 12-15-2017)		
12/15/2017 06:29:50 PM ET	Attorney	Borrower Docs Uploaded
Franklin Robinson added the following documents: Surin (Loan #5350) - (Added 12-15-2017)		
12/15/2017 06:31:15 PM ET	Attorney	Borrower Docs Uploaded

Date

Activity By

Action Taken

Franklin Robinson added the following documents: Surin (Loan #5350) - Government Monitoring Data Update 1 (Added 12-15-2017)

12/15/2017 06:32:59 PM ET

Attorney

Borrower Docs Uploaded

Franklin Robinson added the following documents: Surin (Loan #5350) - (Added 12-15-2017)

12/15/2017 06:34:04 PM ET

Attorney

Borrower Docs Uploaded

Franklin Robinson added the following documents: Surin (Loan #5350) - IRS Form 4506-T (Borrower) Update 1 (Added 12-15-2017)

12/15/2017 07:26:37 PM ET

Attorney

Borrower Docs Uploaded

Franklin Robinson added the following documents: Surin (Loan #5350) - Dodd-Frank Certification (Added 12-15-2017)

12/15/2017 07:27:22 PM ET

Attorney

Borrower Docs Uploaded

Franklin Robinson added the following documents: Surin (Loan #5350) - Financial Statement (Added 12-15-2017)

12/15/2017 07:28:11 PM ET

Attorney

Borrower Docs Uploaded

Franklin Robinson added the following documents: Surin (Loan #5350) - Borrower Authorization (Added 12-15-2017)

12/15/2017 07:29:04 PM ET

Attorney

Borrower Docs Uploaded

Franklin Robinson added the following documents: Surin (Loan #5350) - Hardship Letter (Added 12-15-2017)

12/15/2017 07:30:11 PM ET

Attorney

Borrower Docs Uploaded

Franklin Robinson added the following documents: Surin (Loan #5350) - Most Recent 2 Months Bank Statements (Added 12-15-2017)

12/15/2017 07:31:00 PM ET

Attorney

Borrower Docs Uploaded

Franklin Robinson added the following documents: Surin (Loan #5350) - Pension Income / Other Retirement Accounts - Proof of payment (Added 12-15-2017)

12/15/2017 07:32:00 PM ET

Attorney

Borrower Docs Uploaded

Franklin Robinson added the following documents: Surin (Loan #5350) - Social Security Income - Proof of payment (Added 12-15-2017)

12/15/2017 07:32:57 PM ET

Attorney

Borrower Docs Uploaded

Date	Activity By	Action Taken
Franklin Robinson added the following documents: Surin (Loan #5350) - Social Security Income - Proof of payment Update 1 (Added 12-15-2017)		
12/15/2017 07:33:49 PM ET	Attorney	Borrower Docs Uploaded
Franklin Robinson added the following documents: Surin (Loan #5350) - Proof of Occupancy (Added 12-15-2017)		
12/15/2017 07:36:34 PM ET	Attorney	Message Sent
From: Franklin Robinson (Borrower Attorney) Subject: Tax Returns Message: I spoke with my client who advised me that she does not file a Federal Income Tax return. Attorney Robinson		
12/18/2017 10:21:45 AM ET	Servicer	Account Change
File Changed by: Katina Hurst. Change(s): Loan Number changed from 5350 to 1006425350.		
12/18/2017 10:26:15 AM ET	Servicer	Message Sent
From: Katina Hurst (Servicer) Message: Hello, All documents are uploaded for review. Thank you		
12/21/2017 12:10:52 AM ET	Attorney	Message Sent
From: Franklin Robinson (Borrower Attorney) Subject: RE: Message Sent Message: Thank You. Attorney Robinson		
12/28/2017 10:09:10 PM ET	Attorney	Status Report Created
Franklin Robinson created Status Report Download Status Report (<%StatusReport%>&version=0)		
12/28/2017 10:15:43 PM ET	Attorney	Status Report Edited
Franklin Robinson edited Status Report Download Status Report Update 1 (<%StatusReport%>&version=1)		
01/02/2018 02:08:12 PM ET	Servicer	Docs Incomplete Notice

Date

Activity By

Action Taken

File Rejected by: Katina Hurst.

Reason: Incomplete Package

Due Date: 01-05-2018

Message:

- **Other:** See attached

Surin (Loan #1006425350) - 1006425350 - Surin - MDL 12.29.2017.pdf (Added 01-02-2018)

01/02/2018 04:45:51 PM ET

Attorney

Message Sent

From: Franklin Robinson (Borrower Attorney)

Subject: RE: Docs Incomplete Notice

Message:

The clients pension and social security award letter has been provided. Please specifically indicate why the income documents were not acceptable. Attorney Robinson

01/04/2018 03:11:13 PM ET

Attorney

Message Sent

From: Franklin Robinson (Borrower Attorney)

Subject: RE: Docs Incomplete Notice

Message:

I just spoke with someone in your Bankruptcy office who indicated that I should file the December 2017 pension and ssi statement. I am re-sending the documents as she requested. Attorney Robinson

01/04/2018 03:15:17 PM ET

Attorney

File Resubmitted

Franklin Robinson resubmitted file for review:

Reason: Completed Package

Message: Pursuant to my discussion with someone in your Bankruptcy department, please find enclosed a copy of my clients December 2017 pension and ssi statement. A

- Social Security Income - Proof of payment Update 2 (Added 01-04-2018)

Surin (Loan #1006425350) - Pension Income / Other Retirement Accounts - Proof of payment Update 1 (Added 01-04-2018)

01/05/2018 02:17:03 PM ET

Servicer

File Opened

File Opened by Katina Hurst

01/05/2018 02:24:35 PM ET

Servicer

Message Sent

From: Katina Hurst (Servicer)

Subject: RE: Docs Incomplete Notice

Message:

Hello,

The way the income is reflected on the RMA as "Other" income triggered the request. The income must be labeled specifically what the income is. I received updated financials that has been uploaded for review.

Thank you

01/05/2018 02:35:48 PM ET

Attorney

Message Sent

From: Franklin Robinson (Borrower Attorney)

Subject: RE: Docs Incomplete Notice

Message:

Thank you. A

Incomplete Notice

Date	Activity By	Action Taken
File Rejected by: Katina Hurst. Reason: Incomplete Package Due Date: 02-15-2018 Message: <ul style="list-style-type: none"> Other: Please see attached missing items letter Surin (Loan #1006425350) - 1006425350 - Surin - MDL 01.16.2018.pdf (Added 01-23-2018)		
01/30/2018 07:13:25 PM ET	Attorney	Message Sent
From: Franklin Robinson (Borrower Attorney) Message: Mrs. Hurst, there is no other income. The only income of the Debtor has been provided. What is needed to correct the filing so we do not have to keep answering the same questions that you have been informed of on the last message. Again, there is no additional income for the Debtor. Attorney Robinson		
02/05/2018 12:51:46 PM ET	Servicer	Message Sent
From: Katina Hurst (Servicer) Subject: RE: Message Sent Message: Hello, There is income listed on the RMA in the amount of \$680.00. When income is reported as "other" on the RMA, SLS request for an award letter and bank statements reflecting this income deposit.		
02/08/2018 12:34:25 PM ET	Attorney	Message Sent
From: Franklin Robinson (Borrower Attorney) Message: I will contact my client to submit information by Friday. Attorney Robinson		
02/09/2018 06:59:18 PM ET	Attorney	File Resubmitted
Franklin Robinson resubmitted file for review: Reason: Completed Package Message: Please find enclosed a copy of the bank statement for my client and the Social Security Statements for both husband and wife. Attached Files: Surin (Loan #1006425350) - Social Security Income - Proof of payment Update 3 (Added 02-09-2018)		
02/09/2018 07:01:15 PM ET	Attorney	Borrower Docs Uploaded
Franklin Robinson added the following documents: Surin (Loan #1006425350) - Most Recent 2 Months Bank Statements Update 1 (Added 02-09-2018)		
02/12/2018 03:38:55 PM ET	Servicer	File Opened
File Opened by Katina Hurst		
02/12/2018 03:46:47 PM ET	Servicer	Message Sent

Date

Activity By

Action Taken

From: Katina Hurst (Servicer)
Subject: RE: Borrower Docs Uploaded
Message:

Hello,

The documents submitted are currently under review.

Thank you

02/12/2018 04:20:17 PM ET

Servicer

Message Sent

From: Katina Hurst (Servicer)
Subject: RE: Message Sent
Message:

Hello,

As stated before, there is income on the RMA listed as "other". If this is not additional income, please have this income removed. I've attached a blank RMA for the borrower to complete and submit. As long as this income type is there, SLS will continue requesting documentation for it. If this income is being received, please put it in the appropriate income type section and resend.

Thank you

Attached Files:

Surin (Loan #1006425350) - 1 2017 application for WO options.pdf (Added 02-12-2018)

02/19/2018 08:07:52 PM ET

Attorney

Message Sent

From: Franklin Robinson (Borrower Attorney)
Subject: RE: Message Sent
Message:

I have contacted my client to remove the additional income that is causing the problem and will resubmit the documents. Attorney Robinson

03/05/2018 10:15:23 AM ET

Servicer

Docs Complete Notice

File Completed by: Katina Hurst.
Message:

03/05/2018 10:16:13 AM ET

Servicer

Message Sent

From: Katina Hurst (Servicer)
Message:

Hello,

Please review the attached Acknowledgement Letter that represents a complete package received. At this time a decision has not been rendered.

Thank you

Attached Files:

Surin (Loan #1006425350) - 1006425350 - Surin - Complete Ack Letter.pdf (Added 03-05-2018)